

Quality policy

The management of VH Pharma a.s. recognizes quality as a matter of the highest priority and as one of the decisive elements of success and prosperity. In line with the company's strategy, our aim is to strengthen our position and awareness as a reliable manufacturer and supplier of medical devices, medicinal products, cosmetics, dietary supplements, and veterinary products among our customers in the domestic and foreign markets.

The company management has set the following commitments:

- **Strive for customer satisfaction with the products and related services delivered**
- **Look for new opportunities for the application of supplied manufactured products on domestic and foreign markets**
- **Improve the products and services offered (new products, technical solutions, and quality)**
- **Require quality deliveries from our suppliers**
- **Not to tolerate poor quality work, to prevent non-conformances, to identify the cause, and to implement measures when non-conformances occur in any area**
- **Promote a sense of belonging to the company and responsibility for the work done**
- **Continuously improve the quality management system**

Consistent compliance with the requirements of the quality management system according to ČSN EN ISO 13485, ČSN EN ISO 9001 and Regulation 2017/745 of the European Parliament and of the Council according to Article 120 for the transition period, elaborated in the Quality Manual and in the system documentation, is the basis for improvement in all areas.

The quality policy captures the purpose of the organisation, includes personal commitment to meeting the requirements and maintaining the quality system, provides a framework for setting and reviewing quality objectives, and is communicated within the organisation so that it is understood by all the employees. As part of the review of the system, its continuing suitability is reviewed once a year.

In Rokycany on 19.11.2024

Ing. Bohumil Hána
Chairman of the Board